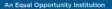
SAN JACINTO COLLEGE BREAKING DOWN PAID SEARCH

An Equal Opportunity Institution



What We'll Cover

- What Is Paid Search?
- How Paid Search Works
- Paid Search Strategy
- Measuring Success
- Final Thoughts





Who Am I

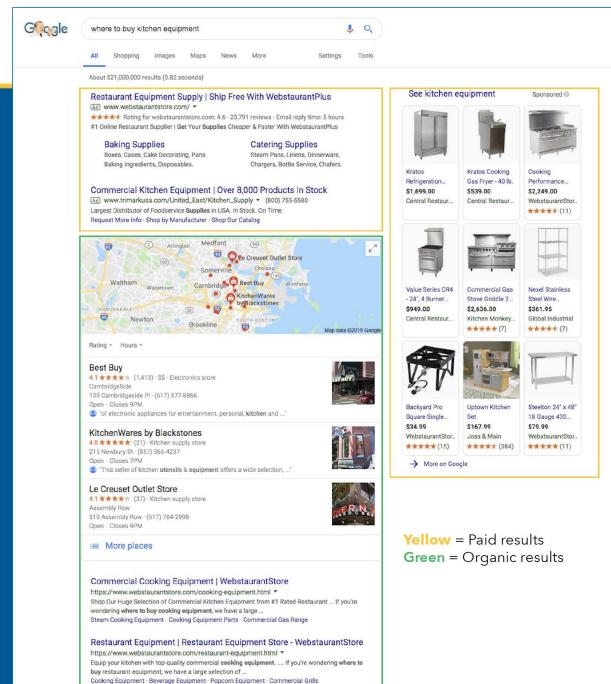
- Joshua Banks
- Director, Digital Marketing San Jacinto College
- 10+ Years in Digital Marketing
- Managed Paid Search For Fortune 500 Companies
- Managed Million Dollar Paid Search Budgets



What Is Paid Search

- Paid Search SEM PPC Google Ads
- Bidding On Searches & Keywords To Show Your Ads
- Pay According To Clicks Or Views

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What Is Paid Search

- Keywords
- Ads
- Landing Pages





- What Determines How Much You Pay Per Click?
 - An auction-style bid system that happens instantly that displays ads according to Ad Rank (Note: Not Your Bid)
 - Ad Rank is calculated by using your bid amount, the components of Quality Score and the expected impact of extensions and other ad formats.



• Quality Score

- Quality Score is an aggregated estimate of your overall performance in ad auctions that takes into account the quality of your ads, keywords and landing pages, and performance of your ads as related to keyword searches
- Relevancy is part of Quality Score— it looks at how closely your keyword relates to your ad and how closely your ad relates to your page content to ensure that you're not buying keywords and directing traffic to irrelevant pages.



- Keywords & Match Types
 - Exact Match: [community college]
 - Phrase Match: ... "community college"...
 - Broad Match: community college
 - Broad Match Modified: +community +college
 - Negative: -welding



- Account Structure
 - Use Campaigns to separate different ad groups
 - Campaigns can target different audiences, demographics, subject matter, time periods, etc.
 - Provides another level to help structure your ads and keywords
 - Highest level of structure



Campaign	Ad Group	Keywords	Ad Copy	
Shoes \$500/Day	Tennis Shoes	tennis shoes best tennis shoes shoes for tennis red tennis shoes	Tennis Shoes Shop The Largest Selection Of Tennis Shoes. Free Shipping! www.acme.com/tennis-shoes	
Shoes \$300/Day	Walking Shoes	walking shoes black walking shoes mens walking shoes walking shoes for women	Walking Shoes Shop The Largest Selection Of Walking Shoes. Free Shipping! www.acme.com/walking-shoes	
Shirts \$200/Day	Polo Shirts	red polo shirt golf polo shirt polo shirt for golf button down polo shirt	Polo Shirt Shop For Acme Polo Shirts. 25% Off Sale & Free Shipping! www.acme.com/polo-shirts	



- Account Structure
 - Ad groups fall beneath campaigns
 - Ad groups allow to group like keywords and targets together
 - Create ads to match specific keywords, one size does not fit all
 - Relevant ad copy to match the keyword/search



Ad Group	Keywords	Ad Copy
Tennis Shoes	tennis shoes best tennis shoes shoes for tennis red tennis shoes	Tennis Shoes Shop The Largest Selection Of Tennis Shoes. Free Shipping! www.acme.com/tennis-shoes
Walking Shoes	walking shoes black walking shoes mens walking shoes walking shoes for women	Walking Shoes Shop The Largest Selection Of Walking Shoes. Free Shipping! www.acme.com/walking-shoes



- Set Your Budget
 - Know how much you want to spend on the campaign
 - Set your limit within the search platform and that amount will not be exceeded
 - Can set budget for life of campaign and/or daily budget



- Optimize Ad Copy
 - Compelling ad copy entices searchers to click on your ad
 - Description is the pitch with offers and calls to action
 - Run multiple ads and continually monitor to remove under performing ads





	Example Ad	Character Limit
Headline #1	Superior Office Renovations	30
Headline #2	Design & Construction	30
Headline #3	Book Your Meeting Today	30
Description #1	Russo Renovations Will Help You Transform Your Office Space.	90
Description #2	Learn More With A Free Consultation With Our Experts	90
URL Path	Free, Consult (i.e. example.com/Free-Consult)	15 X 2



• Optimizing Keywords

- Find high performing keywords and seek to expand upon them or mimic them in other areas
- Modify or remove underperforming keywords
- Continually search for irrelevant terms that lead to your search results and create negative keywords to eliminate trash searches

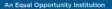


• Optimizing Quality Score

- Bid on relevant keywords
- Use keywords in your ad text
- Send users to the most optimum landing page that has content that matches the search in keyword and subject
- Optimize your keyword list by changing or removing underperforming keywords and ad text



- Basic Metrics
 - Clicks
 - Click Through Rate
 - Conversion
 - Conversion Rate
 - Cost Per Click
 - Cost Per Acquisition





- Clicks
 - Times your ad was clicked on
- Click Through Rate or CTR
 - Percentage of impressions that result in a click
 - Higher percentage means a more efficient campaign
 - CTR = Clicks / Impressions



- Conversion
 - When a click results in an identified goal
 - Goals can be page views, form submissions, downloads, purchases, etc.
 - You define what a conversion is for you
- Conversion Rate
 - Percentage of clicks that turn into conversions
 - Higher percentage equals higher efficiency
 - Conversion Rate = Conversions / Clicks



- Cost Per Click or CPC
 - Amount of money spent on each click
 - Decreasing number equals greater efficiency
 - CPC = Spend / Clicks
- Cost Per Acquisition or CPA
 - Amount of money spent on each conversion
 - Lower number equals greater efficiency
 - CPA = Spend / Conversions



• Don't Be Mislead

- Vendors/agencies can often be reluctant to give bad news and attempt to spin the results so they look positive
- Meaningless without clicks and conversions: impressions, average position, impression share, bounce rate, engagement, etc.
- Focus on the ROI



Final Thoughts

- Account Structure Is Critical
 - Organize your campaigns, ad groups, keywords, and ad copy with a vision and strategy
- Quality Score
 - Aim for high quality scores to increase performance
- Paid Search Is Only Part Of A Marketing Campaign
 - Of searches, only 30% click on the paid ads verses organic listings



Final Thoughts

- Always Be Optimizing!
 - There's never a shortage of ways to improve your paid search campaign. Keep making improvements so you can drive your performance up and your costs down and ultimately run a successful PPC campaign.